

SOUTH AFRICAN CONSULATE GENERAL IN NEW YORK

COVID-19 ADVISORY

Issued on 17 March 2020

Following the statement delivered by South African President, Cyril Ramaphosa on 15 March 2020 and the rapid increase in cases of COVID-19 in the US, the South African Consulate General in New York will not be providing any Immigration services (visas) effective from 17 March 2020 until further notice.

South African citizens in distress and/or those who require emergency civic services (i.e applications of ETC, death of family members) may reach the South African Consulate General at the following contact details:

Emergency Line	:	+1 (917) 200-8396
For general inquiries please call	:	+ 1 (212) 692-2436 or,
Email	:	consulate.ny@dirco.gov.za

Visits to the South African Consulate General for emergency services will be strictly **by appointment only**.

The following regulations will apply for in person visits:

- South African citizens are to appear alone, without an accompanying person. (This does not apply to underage children). The South African citizen must arrive at the exact time of the appointment time allocated. (Not earlier, nor later).
 - All South African citizens will be required to fill and sign a health questionnaire upon arrival. The Health screening questions will be posed when the appointment is made.
 - For a South African citizen to receive emergency services or assistance at the South African Consulate General, he or she needs to appear with the necessary personal protection apparel.
 - It is forbidden for a South African citizen to appear at the South African Consulate General for civic services, if he or she has symptoms of cold or flu, or has been in contact with a person infected with the Coronavirus (COVID-19).
 - The South African citizen is required to use a hand-sanitizer upon arrival that will be provided at the entrance.
 - The South African citizen must minimize physical contact with the South African Consulate General staff.
 - The South African citizen must not touch any item other than the hand-sanitizer and tools required during their appointment.
- !** If necessary, these restrictions and regulations will be prolonged or adjusted. The determination will be made based on the on the status of the COVID-19 situation in the city.